

DIESSSE Diagnostica Senese S.p.A. (DIESSSE) is committed to conducting, executing, and monitoring its activities in an ethical, socially responsible and transparent way to safeguard the respect and preservation of the environment, as well as cultural and social heritage, in order to protect this generation and those to come.

The principles that DIESSSE intends to follow, in accordance with its Code of Ethics and its Organization, Management and Control Model (in compliance with the Italian Legislative Decree n. 231/2001, Italian law on crime-risk prevention within business activities) are described in this policy.

DIESSSE wants to express the precise intention to inspire its behaviors, not only to respect laws and regulations, but also to respect moral principles, which regulate all the aspects of civil coexistence, all relationships between individuals, private and public companies, and institutions.

The goals that DIESSSE, with this policy, aims to achieve are taken from the 17 United Nation Sustainable Development Goals.

In particular, DIESSSE focuses its interest on five goals:



This new culture and civic sense responsibility will be integrated into the Quality Management System, with the aim of monitoring all the company processes by promoting continuous improvement.

It is on this foundation that DIESSSE builds and develops its strategies and competitiveness on the market.

About us

Expertise, Sharing, Tenacity, Transparency, Sense of Belonging, Ethics and Sustainability, People centered, Research and Innovation are the values that describe us.

DIESSSE is an Italian company with an integrated and entirely in-house production of in vitro diagnostic systems, based in the province of Siena, a historical national and international point of reference center for life sciences. Since its foundation in 1980, the company has developed, produced and marketed innovative systems mainly in the field of immuno-diagnostic and automatic measurement of Erythrocyte Sedimentation Rate (ESR).

The company has a global presence in over 100 countries, with three manufacturing sites and a research center where the design and implementation of tests and of new automated detection systems meet the Italian design and cutting-edge technology, identifying DIESSSE with "Diagnostics Evolution."

Our mission: *"We use our history and our skills in everyday work, integrating advanced research, Made in Italy production and global marketing, for the evolution of our diagnostics systems towards the medicine of future in a sustainable, ethical and transparent way."*



People-centered Development

We cultivate a work environment that gives value to the uniqueness of people and creates involvement, enabling everyone to express themselves at the best, and live our values and our mission in an authentic way, becoming ambassadors, inside and outside the company, in a welcoming and mutual collaboration spirit.

- ❖ We invest in infrastructures and services to protect the welfare and safety of workers.
- ❖ We invest in training to promote excellence.
- ❖ We pay attention to communication in order to share objectives and results with transparency.

- ❖ We promote a participatory leadership, supporting an open and sincere dialogue at all the organization levels and promoting the delegation and the accepting error culture.
- ❖ We work on continuous improvement with Lean methodologies.
- ❖ We support the work-life balance between using some flexibility tools.



Relationship with Our Customers

We operate in a delicate and important field, significantly contributing to the protection of citizens' health with innovative products, and through a constructive and transparent relationship with customers.

- ❖ We guarantee the best possible service with a customer care built on excellence and thanks to an organization focused on the patient.
- ❖ We keep high the safety and quality of the products with compliance to international standards.
- ❖ We pay careful attention to communication and organize events to give information and technical and scientific support.
- ❖ We establish relationships based on honesty, transparency and negotiation integrity.
- ❖ We invest in Research and Development to always be actors in the development of the medicine of the future: participatory, preventive, predictive and personalized.
- ❖ We actively listen to the customers and collect their feedback to achieve a continuous improvement of patients' health around the world.



Relationship with Our Suppliers

We want our suppliers to share our ethical principles and values in order to strengthen our corporate social responsibility.

- ❖ We will maintain collaboration with local suppliers who have demonstrated to be strategic for the development and maintenance of the business.
- ❖ We will include being based in Italy as one of the criteria in the supplier selection and qualification.
- ❖ We will include in the supplier choice and selection criteria the compliance with sustainability principles.
- ❖ We will respect the fair margin for the supplier and we are committed to respecting the agreed payment times.



Attention and Protection for the Environment

We recognize the scientific value and beauty of the environment that hosts us and we are committed to protecting it by assessing the impact that all our activities could have.

- ❖ We work in compliance with the environmental regulations.
- ❖ We manage the waste disposal correctly by promoting a circular economy.
- ❖ We review all the internal procedures to reduce the environmental impact.
- ❖ We will create and invest in new infrastructures according to the principles of environmental sustainability.



Social Commitment

We are committed to constantly improving people's lives also with the development and the support of local communities.

- ❖ We collaborate with solidarity organizations.
- ❖ We will promote volunteering work for all interested employees.
- ❖ We support the professional development of the new generations.